

**IMMEDIATE**

Government of India  
Central Water Commission  
Establishment-IV  
\*\*\*\*\*

Sub: **Holding of Pension Adalats by Ministry/Organization/Field formation on 23<sup>rd</sup> August, 2019.**

The undersigned is directed to forward herewith a copy of email dated 03.07.2019 received from Coordination Section, Ministry of Jal Shakti along with a copy of O.M. No. F-11011/7/2019-Coord. dated 3<sup>rd</sup> July, 2019 and a copy of D.O. No. 1/12/2019-P & PW(G), dated 28.06.2019 with prescribed proforma received from Ministry of P, PG & P, DoPT on the subject cited above.

2. You are therefore, requested to organize Pension Adalat at CWC (HQ) as it was organized by you earlier (copy enclosed for ready reference) and furnish the outcome of the said Adalat in prescribed proforma (copy enclosed) to Coordination Section, Ministry of Jal Shakti under intimation to Estt.IV Section, CWC.

Encls: **As above (also available at CWC Web Portal (Circular)).**

मिथुर मथुरा 11/7/19  
(M. L. MATHUR)  
Under Secretary  
☎ 29583302

To:  
Pay & Accounts Officer, P.A.O, CWC  
I.D. No. A-38017/56/2019-Estt.IV-454 dated 11<sup>th</sup> July, 2019.

Copy for information to:

1. P.S. to CE (HRM), CWC
2. P.S. to Secretary, CWC

S No. 1 LR)

①

Subject: Urgnet : Holding of Pension Adalat by each Ministry/Department on 23rd August 2019

Date: 07/03/19 03:47 PM

From: SO Coord MoWR <coord-mowr@nic.in>

To: bcb242433@gmail.com, diradm-cgwb@nic.in, chmn-cgwb@nic.in, us2-csmrs@nic.in, chairman-cwc@nic.in, secy-cwc@nic.in, director@cwprg.gov.in, gmooffice-fbp@gov.in, gfccpatna@gmail.com, uyrb-mowr@nic.in, epaymentwr@gmail.com, admn-mowr@nic.in, usadmn-mowr@nic.in, as1.sscac-mowr@nic.in

Issued.pdf (132kB)

Attachment.pdf (610kB)

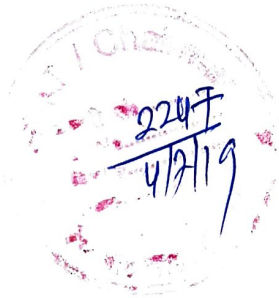
Sir,

mail forwarded

Please find the attachment for necessary action please.

समन्वय अनुभाग

दूरभाष: 011-23381895



उप. अनु. / स. निवे. / डी. नं.  
वा. सं. / डी. नं. 1326  
दि. 17/7/19

Chmn. 4/7/19

म. म. 4/7/19

CE (HRM)

Dis. Adm.

Imp. Put up for field  
CWC site 300 field  
Offices. One sup. Adalat  
can be held in  
CWC (HRM) as well.  
5/7/19

USE

म. म. 5/7/19

Com (E-IV)

5/7/19

Sh. Sudhir

**By e-mail/Immediate**

**No. F-11011/7/2019-Coord  
Government of India  
Ministry of Jal Shakti  
Department of Water Resources, River Development  
& Ganga Rejuvenation  
\*\*\***

Room No. 2, B Wing, Ground Floor,  
Shastri Bhawan, New Delhi - 110001

Dated 03<sup>rd</sup> July 2019

**OFFICE MEMORANDUM**

**Sub: Holding of Pension Adalats by Ministry/Organization/Field formation on 23<sup>rd</sup> August 2019.**

The undersigned is directed to forward herewith a copy of D.O. letter No. 1/12/2019-P&PW(G) dated 28.06.2019 received from Sh. K. V. Eapen, Secretary, Department of Personnel & Pensioners' Welfare, Ministry of Personnel Public Grievances & Pensions addressed to Secretary (WR, RD&GR).

2. It has been decided by DoP&PW to conduct nation-wide Pension Adalats by each Ministry/Organization/Field formation on 23<sup>rd</sup> August 2019. For that, cases for Adalats should be shortlisted latest by 15<sup>th</sup> July, 2019. While holding these Adalats, each Ministry/Department should ensure the presence of all concerned stakeholders across the table viz. officials in charge of Pay fixation & Pension processing, PPO issuing branch, Pay & Accounts office as well as the senior officials of the concerned Banks. A notice, in advance, intimating the time and venue of the Adalat, should also be sent to the pensioners so that he or his representative can be present to plead his case. The Departments should, in advance, examine the cases and make preparations for the Adalats. Only those grievances are to be taken in the Adalat which does not involve Policy formation/alteration.

3. It is, therefore, requested to initiate the process of holding the Pension Adalat in your respective Organizations and also to provide the outcome of the said Adalat in the prescribed proforma (copy enclosed).

**Encl: As above.**

**(Ashok Kumar Gupta)  
Under Secretary to the Govt. of India  
Tel. 011-23074005**

To

1. All the Attached/Subordination Organizations under this Department.
2. Under Secretary (Admn.), Department of WR, RD&GR for Department (Proper) Accounts Officer, DoWR, RD&GR, Shastri Bhawan, New Delhi

Signature Not Verified

**Copy information to:**

Digitally signed by Ashok  
Kumar Gupta

Date: 2019.07.03 14:30:04 IST

to Secretary (DoP&PW), Ministry of Pension and Pensioners' Welfare, Lok Nayak

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**File No.F-11011/7/2019-Coordination Section**

Bhawan, Khan Market, New Delhi



के. वी. ईपेन, आई.ए.एस.  
सचिव

K.V. Eapen, I.A.S.  
SECRETARY

Tel : 011-23742133

Fax : 011-23742546

E-mail : secy-arpg@nic.in



सत्यमेव जयते

भारत सरकार  
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय  
पेंशन एवं पेंशनभोगी कल्याण विभाग  
लोकनायक भवन, खान मार्केट  
नई दिल्ली-110003

GOVERNMENT OF INDIA  
MINISTRY OF PERSONNEL PUBLIC GRIEVANCES & PENSIONS  
DEPARTMENT OF PENSION AND PENSIONERS' WELFARE  
LOK NAYAK BHAWAN, KHAN MARKET  
NEW DELHI-110003

D.O No. 1/12/2019-P&PW(G)

June 28, 2019

Dear Secretary,

Department of Pension & Pensioners' Welfare on 18<sup>th</sup> September, 2018 conducted Pension Adalats across Ministries throughout the country with the objective that a day is dedicated to the Pensioners as part of good governance and efforts made to minimise their grievances, as suggested by the Departmental Parliamentary Standing Committee, for this Ministry.

2. It has been decided by the Government that as part of its 100-day impactful initiatives, nation-wide Pension Adalats be conducted by each Ministry/Department/Organisation/Field formation on Friday, August 23, 2019. Wide publicity should be given to Pension Adalat/s of your Ministry/Department and cases for the Adalat should be shortlisted latest by July 15, 2019.
3. The main objective of these Adalats would be prompt and quick redressal of pensioners' grievances, within the framework of extant policy guidelines. While holding these Adalats, each Ministry should ensure the presence of all concerned stake-holders across the table, viz. officials in charge of pay fixation & Pension processing, PPO issuing branch, Pay & Accounts Office as well as senior officials of the concerned Banks. A notice in advance intimating the time and venue of the Adalat should also be sent to the Pensioner so that he or his representative can be present to plead his case.
4. For effective on-the-spot redressal, it is imperative that the Departments should in advance examine the cases and make preparations for the Adalat. However, only those grievances are to be taken up which fall within the four walls of extant Pension policy/guidelines. The Ministries/Departments/Organisations having field formations in different parts of the country may organise Pension Adalats in these formations also so that this effort has a pan-India effect.
5. A single nodal officer may be nominated from your Ministry who will coordinate both within your Ministry and will also intimate Department of Pension & Pensioners' Welfare the status and number of cases being taken up in the Pension Adalat/s of your Ministry and also intimate the outcome of the Adalats organised by your Ministry/Department/Organisation in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated from your Ministry may be intimated to this Department latest by July 15, 2019.
6. I hope that through cooperation and involvement of your Ministry in this exercise, we would be able to redress the grievances of pensioners to a large extent. This may please be treated as MOST URGENT.

With Regards,

Yours sincerely,

(K.V.Eapen)

Encl: As above

The Secretaries of all Ministries/Departments,  
Government of India



Please Visit our website <http://persmin.gov.in/Pension.asp>

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589103/2019/Secretary Office

**Proforma**

**Statement of Pension Adalats**

S.No.	Total cases taken up during Pension Adalats	No. of cases resolved during Adalats	No. of Cases Unresolved/Pending

**Summary of Cases.**

S.No.	Name of Petitioner	Grievance Reg. No.	Gist of Grievance	Outcome of Grievance in Pension Adalat



Important

Pay & Accounts Office  
Central Water Commission  
Sewa Bhawan, R.K. Puram  
New Delhi

No. WR/PAO/CWC/Pension/Circular/2018-19/3083-84

108/2018

30/8/18

CIRCULAR

Secretary, Ministry of Personnel, Public Grievances & Pensions vide DO letter No 42/11/2018-P&PW(G) addressed to Secretary, Ministry of Water Resources, RD & GR and others has desired to conduct nation-wide Pension Adalat by each Organisation/Field formation on September 18, 2018. The main objective of these Adalats would be prompt and quick redressal of pensioners' grievances, within the framework of extant policy guidelines. It has also been directed to organise Pension Adalats in the field formations in different parts of the country also, so that this effort has a pan-India effect.

Accordingly, it has been decided to hold Pension Adalat at the Headquarters of Central Water Commission at Sewa Bhawan on September 18, 2018. Pensioners of Central Water Commission who have any grievance related to pension may send the same to PAO, CWC, Sewa Bhawan, R.K.Puram, New Delhi before 05 September, 2018. All the field formations of Central Water Commission are therefore requested to give wide publicity regarding holding of Pension Adalats and to shortlist the cases related to pension grievances received from pensioners. All the incharges of the field formations of the Central Water Commission are also requested to forward the details of pension grievances of their offices to this office alongwith necessary and related document, latest by 05 September, 2018, so that the grievances could be settled positively.



(Upender Malhotra)  
Sr Accounts Officer (Pension)

To,

1. All pensioners of Central Water Commission.
2. All the CEs/SEs/Directors/Executive Engineers, CWC (Field Offices)

Copy for information to :-

1. PPS to The Chairman, CWC, Sewa Bhawan, RK Puram, New Delhi.
2. PS to the Secretary & Grievance Officer, CWC, Sewa Bhawan, RK Puram, New Delhi.
3. The Sr AO (Admn), Principal Accounts Office, MoWR, Shastri Bhawan, New Delhi.
4. The DD (SMD), CWC – with the request to kindly upload in the website of CWC.

  
30/8/18  
JE

SMD  
1110  
30-8-18