



भारत सरकार  
Government of India  
केन्द्रीय जल आयोग  
Central Water Commission  
ई-गवर्नेंस सेल  
e-Governance Cell

**Sub: Minutes of the review meeting held on 23.09.2019 to review the status of Pending Pension cases under, CWC – reg.**

A meeting under the Chairmanship of Member (RM), CWC to review the status of Pending Pension cases discussed in 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Video Conferencing in respect of UGBO, BBBO, MERO, NBO & YBO, CWC was held on 23.09.2019 at 2<sup>nd</sup> Floor (South), O/o Member (RM), Central Water Commission, New Delhi.

The minutes of the meeting is enclosed herewith.

This issues with approval of Member (RM), CWC.

Encl: A/a

(Akhil Akhouri)  
Deputy Director

**To (Through email and website):**

1. Chief Engineer, UGBO/MERO/BBBO/YBO/NBO, CWC, .
2. Superintending Engineer(C), UGBO/MERO/BBBO/YBO/NBO, CWC.
3. Executive Engineer, MBD/ MD/ MID/ NEID-I/ NEID-II/NEID-III/UBD/ERD / Mahanadi Division/ Narmada Division/ MGD-I/ MGD-II/ MGD-III/ HGD/ UYD/ LYD/ Chambal/P&I.
4. Sh. N. P. Singh, Deputy Controller of Account, DoWR, RD &GR, New Delhi.
5. Sh. Atul Malhotra Sr.AO, PAO, CWC, New Delhi.
6. Sh. Kamal K. Sharma, AAO, PAO, CWC, New Delhi.
7. Smt. Sumita Goswami, AAO, PAO, CWC, New Delhi.

**Copy for kind information to:**

1. PPS to Member (RM), CWC, New Delhi.
2. PS to CE (HRM), CWC, New Delhi.
3. Controller of Account , DoWR, RD &GR, Ministry of Jal Shakti, New Delhi
4. PS to Secretary, CWC, New Delhi.
5. AD-II (e-Gov.), CWC, New Delhi *with a request to upload the same in CWC website.*

तीसरी मंज़िल (द.), सेवा भवन / 3<sup>rd</sup> Floor (South), Sewa Bhawan

आर. के. पुरम, नई दिल्ली - 66 / R.K. Puram, New Delhi-66

दूरभाष / Tel: 011-2958 3230; ईमेल / Email: [egovernance-cwc@gov.in](mailto:egovernance-cwc@gov.in)

**Minutes of the Meeting held on 23.09.2019 to Review Status of Pending Pension cases under CWC.**

A meeting under the Chairmanship of Member (RM), CWC was held on 23.09.2019 in his Chamber at 2<sup>nd</sup> Floor (South), Sewa Bhawan, O/o Member (RM), Central Water Commission, New Delhi to review the status of Pending Pension cases discussed in 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Video Conference in respect of UGBO, BBBO, MERO, NBO & YBO, CWC.

The list of participants is at **Annexure**.

At the outset, Member (RM) welcomed all the participants. He expressed his deep concern on the Pending Pension Cases with PAO, CWC. His main emphasis was related to resolving the pending pension cases in time bound manner and not to keep any cases pending at PAO level. Based on the deliberations held during the meeting the following decisions emerged:

**Status of Pension Monitoring System**

- 1) The brief status of pending pension cases taken up during the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Video Conference is as follows

Sl. No.	Division	Org.	Total	PPO issued	Pending with PAO	Pending with Division
1	MBD	B&BBO	14	2	8	4
2	MD	B&BBO	6	3	1	2
3	MID	B&BBO	2	2	0	0
4	NEID-I	B&BBO	3	1	2	0
5	NEID-II	B&BBO	1	1	0	0
6	NEID-III	B&BBO	2	2	0	0
7	UBD	B&BBO	9	1	1	7
	<b>Subtotal</b>		<b>37</b>	<b>12</b>	<b>12</b>	<b>13</b>
8	ERD	MERO	15	2	13	0
9	Mahanadi Division	MERO	2	1	1	0
	<b>Subtotal</b>		<b>17</b>	<b>3</b>	<b>14</b>	<b>0</b>
10	Narmada Division	NBO	14	3	11	0
	<b>Subtotal</b>		<b>14</b>	<b>3</b>	<b>11</b>	<b>0</b>
11	MGD-I	UGBO	17	1	15	1
12	MGD-II	UGBO	19	3	5	11
13	MGD-III	UGBO	15	3	10	2
14	HGD	UGBO	14	4	9	1
	<b>Subtotal</b>		<b>65</b>	<b>11</b>	<b>39</b>	<b>15</b>
15	UYD	YBO	9	6	2	1
16	LYD	YBO	15	4	8	3
17	Chambal	YBO	11	3	6	2
18	P&I	YBO	3	0	3	0
	<b>Subtotal</b>		<b>38</b>	<b>13</b>	<b>19</b>	<b>6</b>
	<b>TOTAL</b>		<b>171</b>	<b>42</b>	<b>95</b>	<b>34</b>

- 2) Member (RM) reiterated the importance of adherence to the time schedules for disposal of the pending pension cases so that the end beneficiary are not deprived of their legitimate right of getting pension and other terminal benefits within the stipulated time frame.

**(Action: PAO CWC)**

- 3) Secretary, CWC appraised summary of pending pension cases discussed in 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Video Conference in respect of UGBO, BBBO, MERO, NBO & YBO,

CWC and status of pension cases status received from DDOs by 20.09.2019 in line with the instructions given by Member (RM).

- 4) Secretary, CWC again emphasized in review meeting that **No Pension Cases should be returned by Post** and compliances may be sought by Estt IV or PAO in consultation with DDOs through electronic mode as far as practicable. In case of minor discrepancies, PAO may take proactive action to get the details from the concerned DDOs by fax, email, telephonically etc.

**(Action: PAO / DDOs, CWC)**

- 5) It was observed that many of the cases returned due to minor discrepancies in the submitted pension documents. Deputy Controller of Accounts suggested conducting a workshop to describe the documents required for the submission of pension cases and discussing the various issues on the pending pension cases in CWC, along with PAO, CWC and Executive Engineers of all the Divisions of CWC. Such workshop will be intended for sensitizing the dealing hands for pension cases to facilitate the result oriented process. The suggestion was agreed to and it was decided that such workshop can be held after the end of the monsoon season.

**(Action: e-Gov Cell, CWC / PAO, CWC)**

- 1) It was highlighted by PAO officials that some pension cases in respect NPS to GPF, PAO is not able to track the transaction. So Secretary, CWC directed all the DDOs, CWC to submit all the pension cases (NPS to GPF) with their NSDL Transaction IDs to PAO, CWC and the same may be intimated to Secretary, CWC. In this matter, Dy. Controller of Accounts also assured to take some proactive action at their end for further facilitation.

**(Action: DDOs, CWC/ e-Gov Cell)**

- 2) Secretary, CWC directed the PAO, CWC to send the updated status of issued PPO numbers to e-Governance Cell through email on every Friday.

**(Action: PAO, CWC)**

- 6) Deputy Controller of Accounts advised PAO, CWC to create email IDs for the easy accessibility/communication of DDOs with concerned pension dealing hands and share these email ids to concerned DDOs for timely resolution of pending pension cases.

**(Action: PAO, CWC)**

- 7) Chief Engineer,(HRM) directed the e-Governance Cell to send the minutes of 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Video Conference conducted to review the status of pending pension cases in respect of UGBO, BBBO, MERO, YBO and NBO as a hard copy to Deputy Controller of Accounts, DoWR, RD & GR, New Delhi through formal letter.

**(Action: e-Gov Cell, CWC)**

- 8) In view of the pending cases in respect of UGBO, CWC, Secretary, CWC directed the PAO, CWC to send the updated status of all the pending cases and PAO, CWC in return assured that all the pending cases will be examined before 11.10.2019 and status of same may be intimated to Secretary, CWC.

**(Action: PAO, CWC)**

- 9) PAO, CWC informed that after implementation of PFMS, the concerned section (HQ) and CDDO's in field offices can prepare bills pertaining to retirement, Gratuity and commutation based on the online sanction generated by PAO without waiting for the return of the service books to their office. It was suggested to bring this to the notice of all field offices and concerned section at CWC (HQ), New Delhi. Division offices were advised to get more clarity on this from the PAO, CWC HQ over phone.

**(Action: All DDOs under CWC/ E-IV / PAO)**

- 10) During the meeting, it is decided that a review meeting on the status of Pending Pension Cases which have been discussed in the review meeting may be held on 23.10.2019 at 10.00 hrs under Member (RM). Secretary, CWC directed to DD, e-Gov to collect all the status of the same form PAO and concerned Divisions by 11.10.2019.

**(Action: e-Gov Cell)**

- 11) Secretary, CWC advised PAO, CWC and concerned DDOs to share their contact details for the purpose of smooth communication and timely resolution of pending pension cases.

**(Action: PAO / DDOs, CWC)**

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**Annexure**

**List of participants who attended video conferencing held on 23.10.2019 to review the status of Pending Pension cases, Central Water Commission**

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**Smt. /Shri**

1. R.K. Sinha, Member (RM) , CWC **In the chair**
2. Anupam Prasad, Chief Engineer, HRM, CWC
3. Ashis Banerjee, Secretary, CWC
4. N. P. Singh, Dy. CA, DoWR, RD & GR
5. Atul Malhotra, Sr. AO, PAO, CWC
6. Akhil Akhouri, DD, S M Dte& DD, e-Gov Cell (I/c)
7. Sh. Kamal K. Sharma, AAO, PAO, CWC, New Delhi.
8. Sunil Kumar Dwivedi, AAO (NPS), PAO, CWC
9. Sumita Goswami, AAO (Pension), PAO, CWC
10. Triloki Nath, Sr. Accountant, PAO, CWC
11. Chandan Kr. Pal, Sr. Accountant, PAO, CWC
12. Vikas Singh, Accountant, PAO, CWC
13. Shailendra Kumar, AD-II, e-Gov Cell, CWC
14. Vimlesh Yadav, AD-II, e-Gov Cell, CWC
15. Anu Chandran, AD-II, e-Gov Cell, CWC
16. Satyabir Singh, Consultant, E-IV, CWC
17. Stephan Guria, ASO, E-IV, CWC

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